



AODA Customer Feedback Form

We are committed to providing excellent service to all of our customers, prospective customers and guests. We would appreciate your feedback on the manner in which we provide goods and services to persons with disabilities. Feedback can also be provided by contacting our Accessibility Officer by mail, phone, fax, email or in person. This document is available in an alternative format upon request.

Date Form Completed: _____ Date and Time of Interaction: _____

Service, Event and/or Individual(s) Involved: _____

Did you have trouble accessing any of our services? Yes No Other: _____

Were you please with the service you received from our staff? Yes No Other: _____

I am (please check one): Client Prospective Client Other: _____

Please provide any details of your experience below: (please attach additional sheets if required)

What could we do to improve our service to you? (please attach additional sheets if required)

If you would like to hear from us, please provide your contact information in the space below. Our Accessibility Officer will respond to your comments in the format requested (or the most appropriate format where no request was made). Your contact information will only be used for this purpose:

Name: _____

Preferred Method of Contact: _____

Please include your contact information below (i.e. phone number, email address, mailing address)

Please submit your completed form by email to AODA@traffix.com, by Fax at 905-875-9068 or by mail to 1-375 Wheelabrator Way Milton, Ontario L9T 3C1